

**The Good Guys Bonus Riedel Wine Glasses on selected Electrolux Cooking Appliances (“Promotion”)
Full Terms and Conditions**

HOW TO CLAIM

To be eligible, claimants must purchase products listed in the Table below (‘Applicable Models’) between Friday 29 March 2019 to Wednesday 3 April 2019 inclusive (“Promotion Period”) from any participating The Good Guys store or online to claim the bonus listed below (‘Bonus’).

Applicable Product	Bonus
Electrolux 90cm Pyrolytic Oven EVEP916DSD	Riedel Wine Glasses

1. Claimants must claim online by visiting www.thegoodguys.com.au, and select the Deals and Catalogues tab at the top of the page and then follow the prompts to the claim form (“Claim”).
2. To be eligible to receive the bonus, eligible products must be purchased at full ticket price.
3. All Claims must be received by 11:59pm AEST on 1/05/19.
4. Valid bonus claims will be sent via mail no later than 15/05/2019.

TERMS AND CONDITIONS

1. Instructions on How to Claim form part of these Terms and Conditions. Participation in this offer is deemed acceptance of these Terms and Conditions. Offer not valid in conjunction with any other The Good Guys offer.
2. To be eligible to receive a Store Credit claimants must purchase eligible products from participating The Good Guys stores, online or from The Good Guys eBay store during the Promotion Period.
3. Purchases utilising previously earned store credits do not qualify for this promotion.
4. Eligible transactions must be started and be completed during the Promotion Period.
5. In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period.
6. Purchases made using interest free finance are eligible for this bonus offer.
7. To be eligible to claim, a functioning email address **must** be supplied. **The Promoter** will not accept liability for claims arising from missing or invalid email addresses.
8. Promotion is only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/developments and purchases by builders, subcontractors, installers and resellers are not eligible. Promotion is only valid at participating The Good Guys stores or online.
9. **The Promoter** reserves the right, at any time, to verify the validity of Claims and claimants (including a claimant’s identity, age and place of residence) and to disqualify any claimant who submits a Claim that is not in accordance with these Terms and Conditions or who tampers with the Claim process. Failure by **the Promoter** to enforce any of its rights at any stage does not constitute a waiver of those rights.
10. Incomplete, indecipherable or illegible Claims will be deemed invalid.
11. Multiple Claims are not permitted, only one Claim per household address and email address will be allowed. Only one Claim per docket and customer will be allowed.

12. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of **the Promoter**, result in invalidation of Claim and forfeiture of any right to a Store Credit.
13. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued provided the person is an Australian resident of at least 18 years of age.
14. **The Promoter's** decision is final and no correspondence will be entered into.
15. A Store Credit must be treated like cash. If the Store Credit is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The Store Credit is: Redeemable for merchandise or services at participating The Good Guys stores only; Not valid for purchases under \$20; Not redeemable for cash and cannot be used for payment of credit or retailer accounts; Must be redeemed before the specified expiry date. It is up to the claimant to use the full value of the Store Credit before expiry date. Cash will not be given for any unused balance on the Store Credit. Unused balance on the expiry date of The Store Credit will not be refunded or credited. If purchase exceeds available Store Credit balance, the claimant must pay the variance with another payment method. The Store Credit balance can be checked by calling 1300 466 348. **The Promoter** reserve the right to change any terms contained in these Terms of Use at any time. Changes to Terms of Use will be available in store. See in store if you have any reason to believe an error has occurred in relation to the Store Credit.
16. Store Credits are not valid for purchases under \$20 and cannot be used to purchase products from agency brands including Asko, Miele, Falcon, Hoover, Neff or Jennair. Store Credits cannot be used to purchase Apple products or The Good Guys Gift Cards. Store Credits cannot be used to make full or partial payments for goods purchased on The Good Guys Photo Centre by Kodak.
17. **The Promoter**, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
18. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of **the Promoter**, **the Promoter** reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
19. Except for any liability that cannot be excluded by law, **the Promoter** (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under **the Promoter's** control); (b) any theft, unauthorised access or third party interference; (c) any claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by **the Promoter**) due to any reason beyond the reasonable control of **the Promoter**; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
20. All entries become the property of **the Promoter**. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. **The Promoter** collects personal information about you to enable you to participate in this Promotion. In order to improve our services and provide better content **The Promoter** may keep track of patterns of use in the e-mails and e-mail newsletters sent. By supplying **the Promoter** with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, 15 Vaughan Street, Essendon Fields, 3041.
21. **The Promoter** is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 15 Vaughan Street, Essendon Fields VIC 3041.