

## The Good Guys Bonus up to \$200 TGG eGift Card on selected Bosch, Electrolux, LG and Samsung Laundry via redemption

### TERMS AND CONDITIONS

1. To be eligible, customers must purchase a selected Bosch, Electrolux, LG or Samsung Laundry product as listed in the Table below ("Applicable Models") between 11 July 2019 to 24 July 2019 inclusive ("Promotion Period") from The Good Guys, in-store or online, to claim bonus listed in the table below ("Bonus").

Applicable Models	Bonus
EWF7524CDWA, WD1275TC5W	\$40 The Good Guys eGift Card
WAP28482AU	\$50 The Good Guys eGift Card
EWF9043BDWA	\$70 The Good Guys eGift Card
TD-C80NPW, WTW1409HCW	\$75 The Good Guys eGift Card
WAW28620AU, EWF1042BDWA, EDH803BEWN	\$80 The Good Guys eGift Card
WDC1475NCW, WD1411SBW, WTP20WY	\$100 The Good Guys eGift Card
DV80M5010QW	\$120 The Good Guys eGift Card
TD-H802SJW	\$150 The Good Guys eGift Card
EWF1408B1WA, TWIN171215S	\$200 The Good Guys eGift Card
TWIN171411B  (The docket will list two separate models: WD1411SBW and WTP20WY. Customers can claim \$100 per model together, making the total of \$200)	\$200 The Good Guys eGift Card Total

2. Excludes eBay.
3. Claimants must claim online by visiting [www.thegoodguys.com.au](http://www.thegoodguys.com.au), and select the Promos and Catalogues tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").
4. All Claims must be received by 11:59pm AEST on **21/08/2019**.
5. Valid bonus claims will be sent no later than **4/09/2019**.
6. To be eligible to receive Bonus claimants must purchase eligible products from The Good Guys, in-store or online, store during the Promotion Period.
7. Purchases utilising previously earned store credits do not qualify for this promotion.
8. Eligible transactions must be started and be completed during the Promotion Period.
9. In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period.
10. Purchases made using interest free finance are eligible for this bonus offer.
11. To be eligible to claim, a functioning email address **must** be supplied. **The Promoter** will not accept liability for claims arising from missing or invalid email addresses.

12. Promotion is only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/developments and purchases by builders, subcontractors, installers and resellers are not eligible. Promotion is only valid at participating The Good Guys stores or online.
13. **The Promoter** reserves the right, at any time, to verify the validity of Claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a Claim that is not in accordance with these Terms and Conditions or who tampers with the Claim process. Failure by **the Promoter** to enforce any of its rights at any stage does not constitute a waiver of those rights.
14. Incomplete, indecipherable or illegible Claims will be deemed invalid.
15. Multiple Claims are not permitted, only one Claim per household address and email address will be allowed. Only one Claim per docket and customer will be allowed.
16. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of **the Promoter**, result in invalidation of Claim and forfeiture of any right to a Bonus.
17. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued provided the person is an Australian resident of at least 18 years of age.
18. **The Promoter's** decision is final and no correspondence will be entered into.
19. An eGift Card must be treated like cash. If the eGift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The eGift Card is: Redeemable for merchandise or services at participating The Good Guys stores only; Not redeemable for cash and cannot be used for payment of credit or retailer accounts; Cash will not be given for any unused balance on the eGift Card. If purchase exceeds available eGift Card balance, the claimant must pay the variance with another payment method. **The Promoter** reserve the right to change any terms contained in these Terms of Use at any time. Changes to Terms of Use will be available in store. See in store if you have any reason to believe an error has occurred in relation to the eGift Card.
20. **The Promoter**, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of **the Promoter**, **the Promoter** reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
22. Except for any liability that cannot be excluded by law, **the Promoter** (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under **the Promoter's** control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by **the Promoter**) due to any reason beyond the reasonable control of **the Promoter**; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

23. All entries become the property of **the Promoter**. The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. **The Promoter** collects personal information about you to enable you to participate in this Promotion. In order to improve our services and provide better content **The Promoter** may keep track of patterns of use in the e-mails and e-mail newsletters sent. By supplying **the Promoter** your personal information for this promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about products and services we deliver relevant to our industry. If you wish to obtain a copy of our data privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete out dated or to unsubscribe, please contact our Privacy Officer either by email to [privacy@thegoodguys.com.au](mailto:privacy@thegoodguys.com.au) or by post to The Good Guys, 60 City Road, Southbank, 3006.
24. **The Promoter** is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road, Southbank VIC 3006.

**The Good Guys Free Delivery and Wall Mount Installation up to 30km on Samsung Q900 Series 8K LED  
LCD TVs ("Promotion")  
Full Terms and Conditions**

**TERMS AND CONDITIONS**

1. To be eligible, customers must purchase a Samsung Q900 Series 8K LED LCD TV listed in the Table below ('Model') during the period 4 April 2019 to 30 April 2019 inclusive inclusive ("Promotion Period") from The Good Guys, in-store or online, store to receive The Good Guys free up to 30km delivery and standard wall mount installation ("Bonus").

Eligible model:	Bonus
QA65Q900RBWXXY	The Good Guys up to 30km delivery service and wall mount installation
QA75Q900RBWXXY	The Good Guys up to 30km delivery service and wall mount installation
QA82Q900RBWXXY	The Good Guys up to 30km delivery service and wall mount installation

2. Bonus will be issued at point of sale.
3. Excludes eBay purchases.
4. Offer not valid in conjunction with any other The Good Guys offer.
5. To be eligible, customer's delivery address must be within 30km of any The Good Guys store.
6. To be eligible to receive up to 30km free Delivery and wall mount installation claimants must purchase the Model in a single transaction from a participating The Good Guys, in-store or online during the Promotion Period.
7. Eligible transactions must be started and be completed during the Promotion Period.
8. Wall mount installation includes the installer attending the customers agreed address within 30KM of the store of purchase, installer will advise and agree on a preferred wall installation point of new TV, Unpack & inspect the new TV ensuring all parts and accessories are accounted for, Wall mount a wall mounting bracket (supplied by the customer) to the agreed position, Safely mount the new TV on to the newly mounted bracket, Connect the newly mounted TV to an existing power & antenna point within 1 metre of the TV's installation point, Tune TV to available local free to air TV stations, Connect up to 2 Basic components (with customer supplied or in store purchased cables), Give basic demonstration, Concealing of cables is not included however installation upgrades are available at additional cost. Upgrade installation costs can be obtained from your local The Good Guys store.

9. TVs 60-inches and above will require delivery and installation from separate representatives. Your local The Good Guys store will be able to give you an indication of when to expect delivery, and when to expect installation.
10. In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period to be eligible.
11. For purchases made online, our contact centre will contact you to arrange your installation.
12. Purchases made using interest free finance are eligible for this bonus offer.
13. To claim "Up to 30km Free Delivery and Standard Wall Mount Installation", customer must refer to this promotion and request delivery and installation from The Good Guys at the point of sale upon Purchase in store. Customers will need to provide their first name, surname, current residential address, email and telephone number to The Good Guys, and agree to a delivery and installation date
14. For the purposes of these Conditions, the following definition applies: "Up to 30km free Delivery and Standard Wall Mount installation" means standard delivery free of charge up to 30kms and standard wall mount installation free of charge for purchases of the eligible Product. Any delivery charges after 30km has been reached will be at the customer's own expense.
15. Delivery time and location is agreed with The Good Guys, Promoter accepts no liability for any delays or changes to the delivery time.
16. Customer is responsible for ensuring that there is sufficient access available for delivery and installation. Customer acknowledges that in the event product must be disassembled or access is restricted that additional charges may be charged by The Good Guys. Promoter is not liable for any redelivery or installation fees if the items cannot be delivered or installed for any reason, such as access problems, if no person is at the delivery and installation address on the day of delivery and installation, or the delivery and installation is cancelled by the customer.
17. To be eligible to claim, a functioning email address must be supplied. **The Promoter** will not accept liability for claims arising from missing or invalid email addresses.
18. Promotion only open to Australian permanent residents aged 18 years or over.
19. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Model. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of **the Promoter**, result in invalidation of Claim and forfeiture of any right to a Bonus.
20. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
21. **The Promoter's** decision is final and no correspondence will be entered into.
22. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of **the Promoter**, **the Promoter** reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
23. Except for any liability that cannot be excluded by law, **the Promoter** (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the

following: (a) any technical difficulties or equipment malfunction (whether or not under **the Promoter's** control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by **the Promoter**) due to any reason beyond the reasonable control of **the Promoter**; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

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25. **The Promoter** is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 15 Vaughan Street, Essendon Fields VIC 3041.