Claim $500 The Good Guys eGift Card on LG 86" UM7600 4K UHD SMART LED TV (model: 86UM7600PTA)
("**Promotion**")
Full Terms and Conditions

TERMS AND CONDITIONS

1. To be eligible, customers must purchase an LG 86" UM7600 4K UHD SMART LED TV (model: 86UM7600PTA) as listed in the Table below ("Applicable Model") between 14 November 2019 to 20 November 2019 inclusive ("Promotion Period") from The Good Guys, in-store or online, to claim bonus listed in the table below ("Bonus").

Applicable Models	Bonus
86UM7600PTA	$500 The Good Guys eGift Card

2. Excludes eBay.

3. Claimants must claim online by visiting www.thegoodguys.com.au, and select the 'Promos and Catalogues' tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").

4. All Claims must be received by 11:59pm AEDT on **18/12/2019.**

5. Valid bonus claims will be sent via email no later than **01/01/2020**.

6. To be eligible to receive Bonus claimants must purchase eligible products from The Good Guys, in-store or online, store during the Promotion Period.

7. Purchases utilising previously earned store credits do not qualify for this promotion.

8. Eligible transactions must be started and be completed during the Promotion Period.

9. In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period.

10. Purchases made using interest free finance are eligible for this bonus offer.

11. To be eligible to claim, a functioning email address **must** be supplied. **The Promoter** will not accept liability for claims arising from missing or invalid email addresses.

12. Promotion is only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial or residential developers/developments and purchases by builders, subcontractors, installers and resellers are not eligible. Promotion is only valid at participating The Good Guys stores or online.

13. **The Promoter** reserves the right, at any time, to verify the validity of Claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a Claim that is not in accordance with these Terms and Conditions or who tampers with the Claim process. Failure by **the Promoter** to enforce any of its rights at any stage does not constitute a waiver of those rights.

14. Incomplete, indecipherable or illegible Claims will be deemed invalid.

15. Multiple Claims are not permitted, only one Claim per household address and email address will be allowed. Only one Claim per docket and customer will be allowed.

16. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of **the Promoter**, result in invalidation of Claim and forfeiture of any right to a Bonus.

17. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued provided the person is an Australian resident of at least 18 years of age.

18. **The Promoter's** decision is final and no correspondence will be entered into.

19. An eGift Card must be treated like cash. If the eGift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The eGift Card is: Redeemable for merchandise or services at participating The Good Guys stores only; Not redeemable for cash and cannot be used for payment of credit or retailer accounts; Cash will not be given for any unused balance on the eGift Card. If purchase exceeds available eGift Card balance, the claimant must pay the variance with another payment method. **The Promoter** reserve the right to change any terms contained in these Terms of Use at any time. Changes to Terms of Use will be available in store. See in store if you have any reason to believe an error has occurred in relation to the eGift Card.

20. **The Promoter**, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.

21. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of **the Promoter**, **the Promoter** reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

22. Except for any liability that cannot be excluded by law, **the Promoter** (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under **the Promoter's** control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by **the Promoter**) due to any reason beyond the reasonable control of **the Promoter**; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

23. The Promoter's privacy policy (available on The Good Guys' website at: https://www.thegoodguys.com.au/privacy-policy) contains information about how **The Promotor** will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to **The Promoter**. **The Promoter** collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying **the Promoter** with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, **PO BOX 5190 South Melbourne VIC 3205**.

24. **The Promoter** is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Road, Southbank VIC 3006.