

The Good Guys Bonus \$100 The Good Guys E-Gift Card on Samsung Galaxy S21 Ultra 5G 256GB ("Promotion")

TERMS AND CONDITIONS

- 1) To be eligible for The Good Guys The Good Guys E-Gift Card ("Bonus") for the amount listed in the table below customers must:
 - I. Select an eligible product as listed in the table below from any The Good Guys store, over the phone or online,
 - II. Pay the full ticket price for the product at point of purchase from Thursday 4 March 2021 to 11:59PM AEST Wednesday 24 March 2021 ("Promotion Period") and
 - III. Have taken receipt of the goods by 11:59pm AEST on 21 April 2021

| Eligible Product | Bonus The Good Guys E-Gift Card Amount |
|---|--|
| Samsung Galaxy S21 Ultra 5G 256GB (11901205012, 11901205014) | \$100 |

- 2) Excludes purchases made on The Good Guys eBay store and any commercial orders.
- 3) To receive the Bonus, eligible customers must lodge a claim ("Claimant") by visiting www.thegoodguys.com.au and select the Promos and Catalogues tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").
- 4) All Claims must be received by 11:59pm AEST on 21 April 2021.
- 5) Valid Claims will receive the Bonus for which they have qualified by email no later than 5 May 2021.
- 6) In instances where items are required to be placed on order, full payment must be made during the Promotion Period.
- 7) Purchases made using interest free finance are eligible for this bonus offer.
- 8) To be eligible to claim, a functioning email address must be supplied. The Promoter will not accept liability for costs or claims arising from missing or invalid addresses. Changes of nominated claimant email address will not be permitted after claims have closed.
- 9) Offer not valid in conjunction with any other The Good Guys offer.
- 10) Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible.
- 11) Incomplete, indecipherable or illegible Claims will be deemed invalid.
- 12) There will be a limit of one (1) claim per customer/address with a maximum of three (3) eligible products allowed per docket/claim. Relevant products must be purchased in a single completed and fully paid transaction to qualify.

- 13) Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to the Bonus.
- 14) If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
- 15) The Promoter's decision is final and no correspondence will be entered into.
- 16) An eGift Card must be treated like cash. If the eGift Card is defaced, mutilated, altered, lost or stolen, it will not be replaced, refunded or redeemed. The eGift Card is: Redeemable for merchandise or services at participating The Good Guys stores only; Not redeemable for cash and cannot be used for payment of credit or retailer accounts; Cash will not be given for any unused balance on the eGift Card. If purchase exceeds available eGift Card balance, the claimant must pay the variance with another payment method. The Promoter reserve the right to change any terms contained in these Terms of Use at any time. Changes to Terms of Use will be available in store. See in store if you have any reason to believe an error has occurred in relation to the eGift Card.
- 17) The Promoter reserve the right to change any terms contained in these Terms and conditions at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms and Conditions will be available in store.
- 18) The Promoter, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 19) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 20) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
- 21) The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information

we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205

22) The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.