

The Good Guys Bonus Up to \$250 Store Credit when you pre-order a selected Samsung Neo QLED Smart TV ("Promotion")

Full Terms and Conditions

1. To be eligible, customer must pre-order a selected Samsung Neo QLED Smart TV as listed in the Table below ('Applicable Models') between Friday 19 March 2021 to Friday 30 April 2021 inclusive ("Promotion Period") from The Good Guys, in store, over the phone or online to claim the bonus listed below ('Bonus').

Applicable Models	Bonus
QA65QN85AAWXXY	Bonus \$150 The Good Guys Store Credit
QA65QN90AAWXXY, QA75QN85AAWXXY, QA75QN90AAWXXY, QA65QN800AWXXY	Bonus \$200 The Good Guys Store Credit
QA85QN85AAWXXY, QA85QN900AWXXY, QA75QN900AWXXY, QA65QN900AWXXY, QA85QN800AWXXY, QA75QN800AWXXY	Bonus \$250 The Good Guys Store Credit

2. Payment must be made in full during the promotional period to claim the Bonus.
3. Excludes purchases made on The Good Guys eBay store and any commercial orders
4. To receive the Bonus, eligible customers must lodge a claim ("Claimant") by visiting www.thegoodguys.com.au and select the Promos and Catalogues tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").
5. All Claims must be received by 11:59pm AEST on 28/05/2021.
6. Valid bonus claims will be issued via email no later than 4/06/2021.
7. To be eligible to receive the bonus, eligible products must be purchased at full ticket price.
8. Purchases utilising previously earned store credits do not qualify for this promotion.
9. Purchases made using interest free finance are eligible for this bonus offer.
10. To be eligible to claim, a functioning email address must be supplied. The Promoter will not accept liability for claims arising from missing or invalid email addresses.
11. Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not

eligible.

12. The Promoter reserves the right, at any time, to verify the validity of Claims and claimants (including a claimant's identity, age and place of residence) and to disqualify any claimant who submits a Claim that is not in accordance with these Terms and Conditions or who tampers with the Claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
13. Incomplete, indecipherable or illegible Claims will be deemed invalid.
14. Multiple Claims are not permitted, only one Claim per household address and email address will be allowed. Only one Claim per docket and customer will be allowed.
15. Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to a Store Credit.
16. If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued provided the person is an Australian resident of at least 18 years of age.
17. The Promoter's decision is final and no correspondence will be entered into.
18. The Promoter reserve the right to change any terms contained in these Terms and Conditions at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms and Conditions will be available in store.
19. The Promoter, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
20. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim or PAY LESS Payback eftpos Card that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.

AFTER YOU RECEIVE YOUR STORE CREDIT.

21. Store Credit will expire within on 10/06/2021.

22. Store Credit can only be used on ticket price – no further discounts apply.
23. Store Credit can be used in-store, over the phone and online at The Good Guys, but cannot be used on The Good Guys eBay, The Good Guys Commercial website or on any commercial orders.
24. Store Credit barcode is unique and can only be redeemed once.
25. Store Credit cannot be used in conjunction with any other Store Credit offers or to qualify to receive another Store Credit.
26. Store Credit cannot be used for payment on any existing orders.
27. Store Credit cannot be exchanged for cash or used to lay-by. Cash will not be given for any unused balance on the Store Credit.
28. Goods that have been purchased using a Store Credit and are returned will be issued a store credit.
29. Store Credit only valid when purchasing physical product and excludes Gift Cards, Epay cards (including spotify, Netflix, gaming cards, software subscriptions or mobile phone recharges), Gold Service Extras, delivery, Mobile Plans, The Good Guys Home Services installation and Tech Services. Store credit cannot be used to purchase Apple, Loewe, AEG, Asko, Miele, Neff, La Germania, and Falcon products.
30. The Good Guys reserves the right to change any terms contained in these Terms of Use at any time.
31. The Promoter's privacy policy (available on The Good Guys' website at: www.thegoodguys.com.au/privacy-policy) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the Promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205.
32. Participation in this offer is deemed acceptance of the Terms and Conditions.
33. In these Terms and Conditions, "The Good Guys" means The Good Guys Discount Warehouse (Australia) Pty Ltd (ABN 48 004 880 657) of Podium Level 60 City Road, Southbank VIC 3006.

