

The Good Guys Bonus \$100 Realca\$h® on selected Samsung French Door Fridges
("Promotion")

TERMS AND CONDITIONS

1. To be eligible for Realca\$h® ("Bonus") for the amount listed in the table below customers must:
 - I. Select an eligible product as listed in the table below from any The Good Guys store, over the phone or online,
 - II. Pay the full ticket price for the product at point of purchase from 6pm Wednesday 7 April 2021 to 11:59PM AEST Wednesday 21 April 2021 ("Promotion Period") and
 - III. Have taken receipt of the goods by 11:59pm AEST on 4 May 2021.

Eligible Product	Bonus Realca\$h® Amount
SRF5500B, SRF5500S, SRF5700SD, SRF5300SD	\$100

- 2) Excludes purchases made on The Good Guys eBay store and any commercial orders.
- 3) Realca\$h can be taken in the form of a Realca\$h® Eftpos card or bank transfer. Claimants will have the option to choose their payment method when claiming their Bonus Realca\$h online.
- 4) To receive the Bonus, eligible customers must lodge a claim ("Claimant") by visiting www.thegoodguys.com.au and select the Promos and Catalogues tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").
- 5) All Claims must be received by 11:59pm AEST on 4 May 2021.
- 6) Valid Realca\$h® bank transfer claims will receive an email to the email address provided no later than 18 May 2021. The email will be sent from our promotional partner iGoDirect Group PTY LTD and will contain a secure link for the Claimant to provide their bank details for the funds transfer. Upon receiving valid bank details, funds will be transferred into the Claimants account within 7 business days. Changes of nominated bank account will not be permitted once supplied. If incorrect banking details are supplied the Claimant forfeits the bank transfer amount and cannot reclaim.
- 7) Valid Realca\$h® Eftpos card claims will receive their card for which they have qualified by post no later than (insert 4 weeks from closing date).
- 8) Successful Realcas\$h Eftpos card claimants will be required to activate their Realca\$h® Eftpos card prior to first use at www.activ8card.com.au/thegoodguys. Realca\$h® Eftpos card must be activated within 1 month from the date printed on the letter received with the Card. The Realca\$h® Eftpos card will expire 12 months from the date of activation. Realca\$h® Eftpos card can be used to purchase goods wherever Eftpos is accepted however, cannot be used to withdraw cash.
- 9) In instances where items are required to be placed on order by a participating store, full payment must be made during the Promotion Period to be eligible.
- 10) Purchases made using interest free finance are eligible for this bonus offer.

- 11) Offer not valid in conjunction with any other The Good Guys offer.
- 12) To be eligible to claim, a functioning email and postal address must be supplied. The Promoter will not accept liability for costs or claims arising from missing or invalid addresses and/or bank account details. Changes of nominated claimant address will not be permitted after Claims have closed.
- 13) Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible.
- 14) Incomplete, indecipherable or illegible Claims will be deemed invalid.
- 15) There will be a limit of one (1) Claim per customer/address with a maximum of three (3) eligible products allowed per docket/claim. Relevant products must be purchased in a single completed and fully paid transaction to qualify. Bonus amounts relating to the Claim will be aggregated on one Realca\$h® eftpos card or Realca\$h bank transfer.
- 16) Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase of the Product(s). Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to the Bonus.
- 17) If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
- 18) The Promoter's decision is final and no correspondence will be entered into.
- 19) If the Realca\$h® eftpos card is defaced, mutilated, altered, it will not be replaced, refunded or redeemed; the card must be redeemed before the specified expiry date and it is up to the claimant to use the full value of the Realca\$h® eftpos card before the expiry date. Any card that hasn't been activated within 1 month from the date printed on the letter received with the card cannot be extended, refunded or credited. Any unused balance for activated cards will not be refunded or credited. If the Realca\$h® eftpos card is lost or stolen, phone 1800 850 821 to cancel your card and have it reissued (charges apply). To check your balance, please log onto www.activ8card.com.au/thegoodguys. Realca\$h® eftpos cards are subject to the conditions of use which can be found at www.activ8card.com.au/thegoodguys.
- 20) Realca\$h® is managed by iGoDirect Group P/L 41 Stubbs Street Kensington VIC 3031.
- 21) The Realca\$h® eftpos card is issued by Indue Ltd ABN 97 087 822 464, AFSL 320204.
- 22) The Promoter reserve the right to change any terms contained in these Terms of Use at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms of Use will be available in store.
- 23) The Promoter, in its discretion, reserves the right to substitute Realca\$h® with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 24) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to

disqualify any claimant; or (b) subject to any written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.

- 25) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim for Realca\$h® that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
- 26) The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter. The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205
- 27) The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.