

The Good Guys Bonus up to \$150 Pay Less Payback when you spend \$1000 or more on Latitude Finance Promotion ("Promotion")
TERMS AND CONDITIONS

- 1) To be eligible for the Bonus ("Bonus") listed in the table below customers must:
 - I. Select an eligible product or products which total \$1000 or more from any The Good Guys store or online at thegoodguys.com.au,
 - II. Purchase the products totalling \$1,000 or more with Latitude Interest Free at the full ticket price at point of purchase Thursday 8 April 2021 to 11:59PM AEST Wednesday 12th May 2021 ("Promotion Period") and,
 - III. Have taken receipt of the goods by 11:59pm AEST on 9 June 2021.

Eligible Product Model purchased on Latitude Interest Free	Bonus
New Latitude Gem Visa Customers who spend \$1000 or more on Latitude Interest Free	Bonus \$150 Pay Less Payback
Existing Latitude Gem Visa Customers who spend \$1000 or more on Latitude Interest Free	Bonus \$50 Pay Less Payback

- 2) Excludes purchases made on The Good Guys eBay store, over the phone purchases and any commercial orders.
- 3) Offer excludes Gift Cards, Miele, Asko, Apple, Neff, La Germania, Smeg, Loewe and AEG products.
- 4) A New Latitude Gem Visa customer for the purpose of this promotion is defined as a person who has never had a Latitude Gem Visa account or card prior to the promotion commencing and signs up and is approved for a Latitude Gem Visa within the promotional period.
- 5) Products must be purchased with using a Latitude Gem Visa, Latitude GO Mastercard, Creditline or Buyer's Edge account on an Interest Free plan offered by The Good Guys. Approved customers only. For a minimum monthly payment plan, monthly payments must be made during the promotional period. Interest and payments are payable after the interest free period expires. Paying only the minimum monthly payment will not pay out the purchase before the end of the plan. For an equal monthly payment plan, The plan is payable by 36 or 50 approximate equal monthly instalments according to the plan selected (exact amounts specified in your statement). A \$99 annual fee for Latitude Gem Visa applies. At the end of the plan, interest will be charged at 24.99%. This notice is given under the Latitude Gem Visa Conditions of Use (as applicable), which specify all other conditions for this offer. Also available to CreditLine, Latitude GO Mastercard and Buyer's Edge customers. Other conditions, fees and charges apply, see relevant product websites for details. Credit is provided by Latitude Finance Australia (ABN 42 008 583 588), Australian Credit Licence number 392145.
- 6) To receive the Bonus, eligible customers must lodge a claim ("Claimant") by visiting www.thegoodguys.com.au and select the Promos and Catalogues tab at the top of the page, then select 'Bonus Offers' and follow the prompts to the claim form ("Claim").
- 7) All Claims must be received by 11:59pm AEST on 23 June 2021.
- 8) Valid Claims will receive The Good Guys eGift Card for which they have qualified by email no later than 14 July 2021.

- 9) In instances where items are required to be placed on order by a participating store, Interest Free transaction must be completed during the Promotion Period to be eligible.
- 10) To be eligible to claim, a functioning email and postal address must be supplied. The Promoter will not accept liability for costs or claims arising from missing or invalid addresses. Changes of nominated claimant address will not be permitted after claims have closed.
- 11) Offer not valid in conjunction with any other The Good Guys offer.
- 12) Promotion only open to Australian permanent residents aged 18 years or over who make a purchase for personal use only. Purchases for and in the name of trusts, companies, businesses, commercial, residential developers/developments and by builders, subcontractors, installers, resellers and JB Hi-Fi Group employees are not eligible.
- 13) Incomplete, indecipherable or illegible Claims will be deemed invalid.
- 14) Multiple Claims are not permitted, only one Claim per household address and email address will be allowed. Only one Claim per docket and customer will be allowed.
- 15) Claimants must retain their original The Good Guys purchase tax invoice(s) for all Claims as proof of purchase. Failure to produce the proof of purchase for all Claims when requested may, in the absolute discretion of the Promoter, result in invalidation of Claim and forfeiture of any right to a Bonus.
- 16) If there is a dispute as to the identity of a claimant, the claimant will be deemed to be the person in whose name the purchase tax invoice was issued.
- 17) The Promoter's decision is final and no correspondence will be entered into.
- 18) The Promoter reserve the right to change any terms contained in these Terms and conditions at any time subject to the Relevant State Authorities who grant the licences. Changes to Terms and Conditions will be available in store.
- 19) The Promoter, in its discretion, reserves the right to substitute the Bonus with an offer to the equal value and/or specification, subject to any written directions from a regulatory authority.
- 20) If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law (a) to disqualify any claimant; or (b) subject to any applicable written directions from a regulatory authority, to modify, suspend, terminate or cancel the Promotion, as appropriate.
- 21) Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any Claim or Bonus that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any tax liability incurred by a claimant; or (e) use of the Bonus.
- 22) The Promoter's privacy policy (available on The Good Guys' website at: <https://www.thegoodguys.com.au/privacy-policy>) contains information about how The Promoter will handle your personal information, and other information required to be disclosed to you under the Privacy Act. You should read this policy before providing any personal information to The Promoter.

The Promoter collects personal information in order to conduct the promotion and may, for this purpose, disclose such information to third parties, including, but not limited to, offer suppliers and as required, to Australian regulatory authorities; entry is conditional on providing this information. By supplying the Promoter with your personal information for this Promotion, you have given us permission to communicate to you via mail, e-mail, SMS, MMS, Facebook, Twitter and telephone indefinitely to inform you about our products and services. If you wish to obtain a copy of our privacy policy, access the personal information we hold about you or if your personal information is inaccurate, incomplete, out dated or to unsubscribe, please contact our Privacy Officer either by email to privacy@thegoodguys.com.au or by post to The Good Guys, PO BOX 5190 South Melbourne VIC 3205

23) The Promoter is The Good Guys Discount Warehouses (Australia) Pty Ltd (ABN 48 004 880 657) of 60 City Rd, Southbank VIC 3006.